

ACTION INDOOR SPORTS POLICY

The following Arena Policy is designed to assist in the smooth running of the competition and to protect the reliable majority. Please read the Policy carefully and see Arena Management with any questions or concerns.

GAME FEES & FORFEIT FEES

All game fees are paid ONLINE through the Spawtz payment portal. Payments will not be accepted at the venue. Please speak with the duty manager if you need assistance.

You must pay the full game fee each week regardless of how many players you have.

Game fee totals are available from the Spawtz online system, please check there or confirm with Management.

Teams are required to play all scheduled games throughout the season. If your team is unable to play a fixtured game, you must give more than 48 hours' notice or you will be charged a forfeit fee.

Should your team forfeit any late games (i.e. Any match scheduled after 8pm), you will be charged a forfeit fee (see below) regardless of how much notice given.

We understand late games are not preferred by most teams; they must be played to meet the needs of the competition. We take utmost care to ensure a fair program that is spread evenly over all teams, so no team is unfairly disadvantaged by having more late games than others (unless requested).

Less than 48 hours, but more than 6 hours' notice, or late game (after 8pm): **YOUR TEAM'S FULL GAME FEE**

Less than 6 hours' notice: **THE FULL MATCH FEE I.E. YOUR TEAM'S GAME FEE PLUS YOUR OPPOSITIONS GAME FEE**

FORFEIT POINTS

Forfeit points will also be deducted/rewarded as follows:

For a team to be awarded forfeit win points, they must play their scheduled game unless otherwise informed by Management. We will always attempt to provide your team with a game if your opposition has forfeited in order to ensure teams play a full season of games.

We know, at times, unplanned events prevent teams from giving the required notice to avoid fees. Please keep in mind we can, and will, assist teams in finding players if your team is short which will help the team avoid paying forfeit fees.

| Sport | Loss on forfeit | Win on forfeit |
|---------|--------------------|-------------------|
| Cricket | -7 points | +7 points |
| Soccer | -5 points | +5 points |
| Netball | -7 points | +7 points |



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GRADING

All teams will be placed into provisional grades for the first 5 rounds of the competition. Grades for all sports are finalised after this period. Management reserves the right to re-grade any team at any point in the season if deemed in the best interests of the competition and the team.



SOCIAL MEDIA

Players are asked to be respectful when posting on social media in regard to the Arena and the business. Any player/spectator who is caught posting derogatory comments about the Arena will be suspended from playing/entering the Arena.

Players must not use social media platforms to bully/intimidate or harass staff and/or officials. Any player who does so will be suspended indefinitely from the Arena.





FINALS QUALIFICATION

Teams must play a minimum of 5 games in the competition for the team to be eligible to participate in finals.

All players must play a minimum of 5 minor round games to be eligible to play finals. These games shall include any forfeit wins, provided the player played at least one game prior to the team being awarded a forfeit win.

Players cannot play for more than one team in the same division during the finals period even if the player is qualified (played 5 or more games) for both teams. Once the player has played for a team during the final's series, they cannot play for any other teams they have qualified for in that division, even in the case of their team being knocked out of finals.

Player qualification will be kept track of via the Spawtz online system, which is accessible through your login. It is the team's responsibility to ensure that they log in each week and record the players who have played. Any disputes over player qualification during finals will be resolved using the log in system and failure to have logged your players in, may result in your players not being deemed qualified.



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PLAYER BEHAVIOUR

All teams are reminded that we provide a SOCIAL sports competition and as such expect teams to behave in an appropriate manner on and off the court. Any player deemed to not be behaving in the spirit of the game such as bad or abusive language, rough play, fighting or failure to adhere to the Arena's rules and regulations, may be sent off court and/or suspended from playing for a period of time which will be determined by Management. Any player sent off court must do so immediately. Any player who does not leave the court in a timely and respectful manner may be ejected from the Arena.

Any player suspended from playing in our competition will not be allowed on the premises for any reason. Failure to comply with this may result in a player's suspension being lengthened.

If any team as a whole is continually engaging in poor behaviour, the team may be suspended from the competition for a length of time as deemed appropriate by Management. Any team which has been suspended twice may receive a lifetime ban.

SAFETY & INSURANCE

Any player who enters the courts does so at their own risk. Players should be aware that as playing sport is an active endeavour with moving equipment (i.e. balls, bats etc) plus other players on the court, there is a risk of injuries/accidents happening. Whilst we take every precaution to ensure this does not happen, please be aware that you are playing at your own risk and as such source your own personal insurance. Although the Arena is covered by public liability insurance, this will not cover you in event of an accident whilst playing.



DEALING WITH OFFICIALS

Staff are to be treated with respect and their decisions are final. Our referees/umpires officiate on their own, so it is difficult for them to clarify rules during the game. If you have a query about the rules, please ask your team captain to approach the umpire and seek clarification during breaks or after the game in a non-confrontational manner. Our staff will do their best to assist you with your query should you approach them in a polite and respectful manner.

If you have any complaints about referees/umpires, please direct them to Management in a clear manner with proper reasoning's behind your complaint i.e. telling Management that the umpire is terrible but having no supporting evidence does not help us resolve the issue or provide us with feedback to rectify any problems.

Players and spectators that are with the team are reminded that abuse towards any official associated with the Arena will not be tolerated and anyone who participates in this kind of behaviour may be removed/suspended from the Arena for a period as deemed appropriate by Management (with a minimum ban of 2 weeks)